

## Police and Firefighter member update

If you are affected by delays in our member contact service, you may be able to find what you are looking for by visiting our website:

### Police members

The SPPA website contains information designed to support and assist members in understanding Remedy and how it applies to them.

If you're not sure what the 2015 Remedy is, you can visit the [2015 Remedy Hub](#) to find out more

You can also find information about [when to expect your remediable service statement \(RSS\)](#) if you are retired.

If you are looking for information about cost reimbursement or how to apply, you can find out more on the [Police Remedy Hub](#)

If your enquiry is not related to the 2015 Remedy, you can find comprehensive information to help you manage your pension on the SPPA website including information about growing your pension, life events and bereavement: [Police | SPPA](#)

### Firefighter members

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You can also find information about [when you can expect to receive your remediable service statement \(RSS\)](#) if you are retired.

If your enquiry is not related to the 2015 Remedy, you can find comprehensive information to help you manage your pension on the SPPA website including information about growing your pension, life events and bereavement: [Firefighters | SPPA](#)