



Meeting	Scottish Police Pension Board (no. 29)
Meeting date	22 February 2022
Meeting time	14.00 – 17.00
Meeting location	MS Teams

No.	Subject	Delivery	By
1.	Welcome and Introductions 1.1 Apologies 1.2 Declaration of conflict of interest	Oral	Chair
2.	Minutes - approval of minutes 4 November 2021	Paper	Chair
3.	Review of outstanding actions	Paper	Vice Chair
Substantive items for discussion			
4.	Performance: 4.1 Introduction to Chief Operating Officer 4.2 SLA Group - Performance Improvement Plan - progress 4.3 Customer Service Update 4.4 KPI/MI Development 4.5 Risk Reporting Update & overpayments 4.6 Internal Dispute Resolution Procedure & Policy Update	Oral Paper Paper Paper Paper Paper	Craig Gardiner Donald Forbes Dev Dey Mark Humble Hannah Grout Alan Wilkinson
5.	Projects: 5.1 Pension Platform Programme 5.2 2015 Remedy 5.3 Annual exercises – API/ABS/AA 5.4 Other project updates	Paper	Phil Heywood Anne Walsh Mark Humble
6.	Planning: 6.1 Governance Update Other Board Planning and horizon scanning	Paper Oral	Stuart MacArthur All
Any Other Competent Business			
7.	Any other competent business	Oral	All
8.	Dates of future meetings – • 24 May 2022 (virtual)	Oral	Chair