



Meeting	Scottish Firefighters Pension Board (no. 29)
Meeting date	15 February 2022
Meeting time	10:00 – 13:00
Meeting location	MS Teams

No.	Issue	Delivery	By
Pension Board Governance matters			
1.	Welcome and Introductions 1.1 Declaration of conflict of interest	Oral	Chair
2.	Minutes and Actions 2.1 Minutes from 9 November 2021 2.2 Action Points	Paper	Chair
Substantive items for discussion			
3.	Hybrid Working Update	Paper	Garry Cossar
4.	Operational Excellence Update	Paper	Mark Humble
5.	2015 Remedy	Paper	Anne Walsh
6.	Customer Service Update	Paper	Dev Dey
7.	Update on Pension Platform Programme	Paper	Phil Heywood/ Craig Gardiner
8.	Risk Update	Paper	Hannah Grout
9.	Policy Update	Paper	Policy
10.	Governance Update	Paper	Stuart MacArthur
Any other competent business			
11.	Any other business	Oral	all
12.	Dates of future meetings – • 17 May 2022 (virtual)	Oral	Chair