

| Meeting | Scottish Teachers Pension Board 11 November 2021 | | | |
|------------------|--|--|--|--|
| Meeting date | | | | |
| Meeting time | 10:00 – 13:00 | | | |
| Meeting location | MS Teams | | | |

| ltem | Item | Delivery | Ву | Actions | Time |
|--------|--|----------------------|------------------------------|--|------|
| Pensio | on Board governance matters | | | | |
| 1. | Welcome and introductions 1.1 Apologies 1.2 Declarations of interest | Oral | Chair | | 5 |
| 2. | Previous minutes and actions 2.1 Approval of <u>draft minutes of previous meeting</u> 2.2 Review of Action Points | Paper 2 Paper 2.1 | Chair | | 10 |
| | ntive items for discussion | | | | |
| 3. | Working arrangements update | Oral | Garry Cossar | | 5 |
| 4. | Operational Excellence Update 4.1 Priorities – MI development and dashboard 4.2 Projects update 4.3 Horizon scanning 4.4 2015 Remedy stakeholder engagement | Paper 4 Paper 4.4 | Rachel Miller Andre Morelli | T22.09 T0921.04 T0921.04 T0921.02 T0921.01 T0521.06 | 35 |
| 5. | Customer Service Update 5.1 Quarter 2 Update (with dashboard) 5.2 Update on improvements to ill-health process 5.3 Data Quality 5.4 TWG subgroup update | Paper 5 | Dev Dey Gerry McGarry | T15.03 T0921.09 T0921.08 T0921.07 T0921.06 T0921.05 T0221.06 | 30 |
| | Break | • | | Į. | 15 |
| 6. | Risk & Assurance Update 6.1 Strategic Risk Register 6.2 Scheme-specific Risk Register 6.3 Breaches Log 6.4 Overpayments | Paper 6 | Hannah Grout | | 20 |
| 7. | Pension Platform Procurement Programme Update 7.1 Business case review | Paper 7 Paper 7.1 | Phil Heywood | | 15 |
| 8. | Policy IDRP Update | Paper 8 | Greg Walker | T8.11 | 5 |
| 9. | SAB Update See minutes of meeting held 24 May 2021 | Oral | Chair | | 10 |
| 10. | Governance Update 10.1 Training 10.2 Corporate governance review 10.3 Self-assessment 10.4 Terms of Reference review 10.5 TPR Code of practice 10.6 Membership and terms | Paper 10.1 | Stuart MacArthur | T1020.14 T0921.03 | 10 |
| | for noting – for comment by exception | | | | |
| 11. | Board Responsibilities | Paper 11 | Vice Chair | | 5 |
| 12. | Update on action ∏020.06 | Paper 12 | D Trafford | T1020.06 | 5 |
| | her business | | | | |
| 13. | Any other competent business | | Chair | | 5 |
| 14. | Next scheduled meeting: 24 Feb 2022 | | Chair | | 5 |