



## Agenda – Scottish Police Pension Board (no. 26)

**Date: 5 August 2021**

**Time: 14.00 – 17.00**

**Venue: virtual**

Agenda			
Item N°.	Subject	Delivery	By
1.	<b>Welcome and Introductions</b> (including declarations of conflict of Interest)	Oral	Chair
2.	<b>Minutes and actions</b> 2.1 Minutes from meeting 16 Feb 2021 2.2 Actions Log	Paper	Chair
3.	<b>SLA/SIG Update</b>	Oral	Garren Conway
4.	<b>Operational Excellence Update - includes</b> <ul style="list-style-type: none"> <li>• Priorities</li> <li>• Projects</li> <li>• Horizon scanning</li> </ul>	Paper	Rachel Miller
5.	<b>Annual Benefit Statements 2021 - includes</b> <ul style="list-style-type: none"> <li>• Update</li> <li>• MSS access</li> <li>• Communications</li> </ul>	Paper	Rachel Miller
6.	<b>Customer Service Update - includes</b> <ul style="list-style-type: none"> <li>• Performance</li> <li>• Customer contact and feedback</li> <li>• Complaints</li> </ul>	Paper	Garren Conway
7.	<b>Pension Platform Programme</b>	Paper	Phil Heywood
8.	<b>Risk Update</b> 8.1 SLT Risk Register 8.1 Pension Board Risk Register 8.1 Heat Maps 8.2 Breach Log 8.3 Overpayments	Papers x 6	Hannah Grout
9.	<b>Policy IDRPs Update</b>	Paper	Iain Coltman
10.	<b>Governance Update – includes</b> <ul style="list-style-type: none"> <li>• Terms of Reference actions</li> </ul>	Paper	Stuart MacArthur
11.	<b>Any Other Competent Business</b>	Oral	All
12.	<b>Dates of future meetings –</b> <ul style="list-style-type: none"> <li>• 4 November 2021 (virtual - tbc)</li> </ul>	Oral	Chair