



## Agenda – Scottish Firefighters’ Pension Board (no 27)

**Date:** Tuesday 17 August 2021

**Time:** 10.00 am – 1.00 pm

**Venue:** virtual

| Agenda  |   |          |                  |
|---------|---|----------|------------------|
| Item No | Issue   | Delivery | By               |
| 1.      | <b>Welcome and Introductions</b><br>1.1 Declaration of conflict of interest<br>1.2 Membership changes   | Oral     | Chair            |
| 2.      | <b>Minutes and Actions</b><br>2.1 Minutes from meeting 6 May 2021<br>2.2 Action Points  | Paper    | Chair            |
| 3.      | <b>Operational Excellence Update</b><br>3.1 ABS/AA update   | Paper    | Rachel Miller    |
| 4.      | <b>Customer Service Update</b>  | Paper    | Dev Dey          |
| 5.      | <b>Update on Pension Platform Programme Update</b>  | Paper    | Phil Heywood     |
| 6.      | <b>6. Risk Update</b><br>6.1 Pension Board Risk Register<br>6.2 Heat Map<br>6.3 Simplified SLT Risk Register<br>6.4 Breach Log<br>6.5 Overpayment Summary | Paper    | Hannah Grout     |
| 7.      | <b>Policy IDRP Update</b>   | Paper    | Policy           |
| 8.      | <b>Governance Update</b>  | Paper    | Stuart MacArthur |
| 9.      | <b>Any other competent business</b>   | Oral     | All              |
| 10.     | <b>Dates of future meetings –</b><br>• 9 November 2021 (virtual tbc)  | Oral     | Chair            |