



AGENDA: Scottish Teacher's Pension Board (No. 25)

Date: 13 May 2021

Time: 10.00 – 13.00

Venue: virtual

Item No.	Issue	Delivery	By	Time	Action Ref	Starts
1.	Welcome 1.1 Apologies 1.2 Declarations of conflict of interest 1.3 Update on membership	Oral	Chair	5		10.00
2.	Minutes of previous meeting 2.1 Approval of Minutes 18 February 2021 2.2 Review of Action Points	Paper 1 Paper 2	Chair	10		10.05
3.	Effectiveness and role of the Board	Oral	Tom Nash	20	T1020.14	10.15
4.	Operational Excellence Update 4.1 Overview of responsibilities 4.2 Project updates: ABS/AA, API, 2015 Remedy, IT 4.3 Discuss evolution of MI and template performance report	Paper 3 Paper 4	Rachel Miller Vice-Chair	25	T0221.03 T22.09 T1020.06	10.35
5.	Customer Service Update 5.1 Quarter 1 Update (with dashboard) 5.2 Update on improvements to ill-health process 5.3 Outcome of Internal Audit Complaints review 5.4 GMP Update 5.5 Data Quality – SNCTTWG	Paper 5 Paper 5.1 Paper 5.2 Paper 5.3	Dev Dey Gerry McGarry	25	T15.03 T1020.04 T0221.06 T1020.05 T0221.01	11.00
	Comfort break			5		11.25
6.	Finance, Risk & Assurance Update 6.1 Strategic Risk Register 6.2 Scheme-specific Risk Register 6.3 Breaches Log 6.4 Overpayments	Paper 6 Paper 6.1 Paper 6.2 Paper 6.3 Paper 6.4	Hannah Grout	15	T0221.04	11.30
7.	Pension Platform Procurement Programme 7.1 Update on programme	Paper 7	Phil Heywood	5		11.45
8.	Data Protection & Information Assurance Update 8.1 Business Continuity 8.2 Data protection/data breaches 8.3 Cybersecurity	Paper 8	Jonathan Sharp	10		11.50
9.	Policy Update 9.1 IDRP Update 9.2 Opt out report	Paper 9 Paper 9.1	Greg Walker	5	T0221.05 T8.11	12.00
10.	SAB Update See approved minutes	Oral	Chair & Vice Chair	10	T1020.03	12.05
11.	Governance Update 11.1 TPO Training 11.2 TPR Code of Practice Consultation	Paper 10	Stuart MacArthur	10		12.15
12.	Board Responsibilities	Paper 11	Vice Chair	5		12.25
13.	Any other competent business	Oral	Chair	5		12.30
14.	Arrangements for next meeting: 2 September 2021 (virtual/in person – to be confirmed)	Oral	Chair			12.35