

Agenda – Scottish Firefighters' Pension Board (no 26)

Date: 6 May 2021 Time: 10.00 am – 1.00 pm Venue: virtual

Agenda			
ltem No	Issue	Delivery	Ву
1.	<b>1. Welcome and Introductions</b> 1.1 Declaration of conflict of interest 1.2 Membership changes	Oral	Chair
2.	<b>2. Minutes and Actions</b> 2.1 Minutes from meeting 15 Feb 2021 2.2 Action Points	Paper	Chair
3.	<b>3. Operational Excellence Update</b> 3.1 2015 Remedy	Paper	Rachel Miller
4.	<b>4. Customer Service Update</b> 4.1 Dashboard	Paper	Dev Dey
5.	5. Update on Pension Platform Programme Update	Paper	Phil Heywood
6.	<b>6. Risk Update</b> 6.1 Strategic Risk Register 6.2 Pension Board Risk Register 6.3 Breach Log 6.4 Overpayment Summary	Paper	Hannah Grout
7.	Policy IDRP Update	Paper	lain Coltman
8.	8. Governance Update 8.1 Webinar topics	Paper	Stuart MacArthur
9.	Data Protection and Information Assurance Update	Paper	Jonathan Sharp
10.	Any other competent business	Oral	All
11.	<ul> <li>Dates of future meetings –</li> <li>17 August 2021 (virtual)</li> <li>9 November 2021</li> </ul>	Oral	Chair