



Scottish Public
Pensions Agency
Buidheann Peinneanan
Poblach na h-Alba

Summary of Support Services Provided to SPPA

The Agency is dependent upon the delivery of the following services provided by the Scottish Government as referred to in the Agency’s Framework Document.

Service	Service Standards	Charging arrangements
Digital	Statement of service agreed periodically with iTECS. Memorandum of Understanding with Digital Transformation Service	Recharge arrangements agreed annually
Finance	In house arrangement supported by central services in DG: Organisational Development and Operations SG.	N/A
Internal Audit	Memorandum of Understanding with SG Directorate for Internal Audit and Assurance	N/A
HR	In house arrangement supported by central services in DG: Organisational Development and Operations SG.	N/A
Procurement	In house senior procurement manager with assurance provided by SG.	N/A
Legal	Statement of service agreed periodically with SG Legal Division. Debt recovery advice and commissioning of legal action from SG call-off contract	Core service free of charge. Additional services at cost.

The Agency is dependent upon the delivery of the following service provided by the Government Actuary Department.

Service	Service Standards	Charging arrangements
Actuarial	Service level agreement including specification of service	Fixed price agreement over 3 year period: 2020-21 to 2023-24