

# **SUMMARY OF SUPPORT SERVICES PROVIDED TO SPPA**

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The Agency is dependent upon the delivery of the following services provided by the Scottish Government as referred to in s.14.2 of the Agency's [Framework Document](#).

<b>Service</b>	<b>Service Standards</b>	<b>Charging arrangements</b>
IT and Digital	Statement of service agreed periodically with ITech. Memorandum of Understanding with Digital Transformation Service	Recharge arrangements agreed annually
Finance	In house arrangement supported by central services in DG: Organisational Development and Operations SG.	N/A
Internal Audit	Memorandum of Understanding with SG Internal Audit Directorate	N/A
HR	In house arrangement supported by central services in DG: Organisational Development and Operations SG.	N/A
Procurement	In house senior procurement manager with assurance provided by SG.	N/A
Legal	Statement of service agreed periodically with SG Legal Division. Debt recovery advice and commissioning of legal action from SG call-off contract	Core service free of charge. Additional services at cost.

The Agency is dependent upon the delivery of the following service provided by the Government Actuary Department.

<b>Service</b>	<b>Service Standards</b>	<b>Charging arrangements</b>
Actuarial	Service level agreement including specification of service	Fixed price agreement over 4 year period: 2015-16 to 2018-19