

**NHS PENSION SCHEMES  
2016/08**

**WHO SHOULD READ:** NHS HR and Payroll Managers  
GP Practice Managers, Direction Bodies, Practitioner Service  
Division (PSD), Dental Payments, Trade Unions

**ACTION:** Read and circulate to all interested parties

**SUBJECT:** Annual Benefit Statements 2016

**The purpose of this circular is to:**

- inform employers of our plans for issuing 2016 Annual Benefit Statements

This circular provides an update on our plans to provide an Annual Benefit Statement by 31 August 2016 for members of the NHS Pension Scheme (Scotland).

The production of statements relies on our receiving good quality annual data returns from employers in sufficient time for us to calculate and produce annual benefit statements. We have now received almost all data returns and these are being loaded into our pension administration system. Where each individual's annual return is successfully loaded to their record first time we expect to provide that member with their statement by 31 August, as planned. There are, however, a number of reasons why an annual return may not load to a member's record at the first attempt, including irregularities with Superannuation, National Insurance or Payroll reference numbers, or where we haven't received a starter form. In such instances records require individual investigation and whilst every effort will be made to resolve issues in time, regrettably we can't guarantee to produce a statement for every member by 31 August 2016.

The current plan is for annual benefit statements to be available for all active scheme members via our online member service - MyPension online - by 31 August 2016. As noted above, we are still in the process of loading data records and resolving any issues that might arise. Towards the end of August, we will notify each employer and ask them to alert their employees to where statements can be accessed online, once they have been produced. At that time, we will also let you know if for any reason individual statements will not be available, providing the numbers affected, reasons why they have not been produced at that time and details of the remedial actions we will take to resolve any issues.

We will be writing to you again between now and 31 August to keep you updated on our plans for the roll out of annual benefit statements and what next steps you will need to take to assist us in communicating messages to members.

**Ross Paterson CB OBE ADC**  
**SPPA Chief Executive**  
**22 July 2016**



**Contact information:**

Please contact [SPPACommunications@gov.scot](mailto:SPPACommunications@gov.scot) if you have any enquiries about this circular.

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